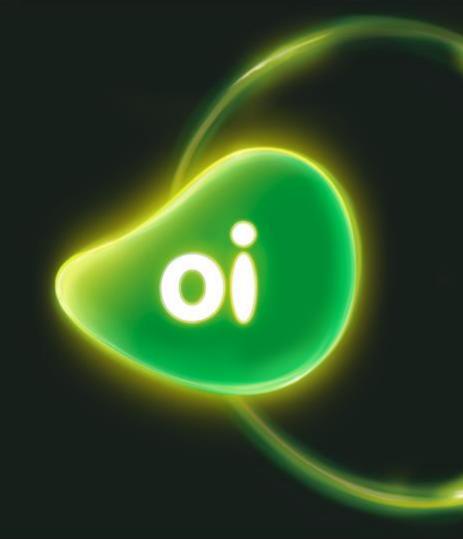


Announcement | Lisbon | 22 December 2020

#### Notice to the Market disclosed by Oi

PHAROL, SGPS S.A. hereby informs on the Notice to the Market disclosed by Oi, S.A., according to the company's announcement attached hereto.

# 2020 APIMEC MEETING



Investor Relations | December 21, 2020

#### **IMPORTANT NOTICE**

This presentation contains forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995 and the applicable Brazilian regulations. Statements that are not historical facts, including statements regarding the beliefs and expectations of 0i S.A. – under Judicial Reorganization ("0i" or "Company"), business strategies, future synergies, cost savings, future costs and future liquidity are forward-looking statements.

The words "anticipates", "intends", "believes", "estimates", "expects", "forecasts", "plans," "aims" and similar expressions, as they relate to the Company or its management, are intended to identify forward-looking statements. There is no guarantee that the expected events, tendencies or expected results will actually occur. Such statements reflect the current views of the Company's management and are subject to a number of risks and uncertainties. These statements are based on many assumptions and factors, including general economic and market conditions, industry conditions, corporate approvals, operational factors and other factors. Any changes in such assumptions or factors could cause actual results to differ materially from current expectations. All forward-looking statements attributable to the Company or its affiliates, or persons acting on their behalf, are expressly qualified in their entirety by the cautionary statements set forth in this notice. Undue reliance should not be placed on such statements. Forward-looking statements speak only as of the date they are made.

Except as required under the Brazilian and U.S. federal securities laws and the rules and regulations of the CVM, the SEC or other regulatory authorities in other applicable jurisdictions, the Company and its affiliates do not have any intention or obligation to update, revise or disclose any changes to any of the forward-looking statements herein in order to reflect current or future events or their developments, changes in assumptions or changes in other factors affecting the forward-looking statements herein. You are advised, however, to consult any further disclosures the Company makes on related subjects in reports and communications that the Company files with the CVM and the SEC.

## AFTER THE APPROVAL OF THE RJ PLAN IN 2017, OI BUILT A VISION OF THE FUTURE THAT NOW REACHES THE THIRD PHASE OF ITS TRANSFORMATION



PHASE 1
2016-2018
EXECUTION OF THE RJ PLAN

Judicial debt restructuring and cash protection

Capital increase

New governance

Operational stability and recovery, with gradual resumption of investments



Asset sales, funding and cash
Strategic transition of the model
Simplification and operational
efficiency



Future vision

Reconfiguration of 0i for sustainability and value creation

Consolidation of the new strategic model

Preparing the company for return to growth



#### **OI MAINTAINS PACE OF DELIVERY ON THE OPERATIONAL** AND TRANSFORMATIONAL FRONTS



In early december we reached

2.0M FTTH customers Homes Passed with fiber



Monthly average of 149k new customers and 383k new HP's from July to September



+3.5% growth in Total Revenue in the quarterly comparison. With fiber robust revenue growth and recovery signs in mobile and B2B.







Postpaid mobile revenues grew +2.1% in the sequential comparison and Prepaid +8.2%



Annual Opex savings of -9.6% with Ebitda growth

of **+2.4%** YoY

R\$ 5.7Bn by the end of september



and at least R\$ 26.9Bn of new resources with judicial competitive processes



Towers: R\$ 1.067 Mn (Judicial competitive process concluded Nov 26)

Data Centers: R\$ 325 Mn (Judicial competitive process concluded Nov 26)

Mobile: R\$ 16.5 Bn (Judicial competitive process concluded Dec 14)

InfraCo: R\$ 6.5 Bi minimum cash + R\$ 2.4 Bn debt with 0i

#### OI RETURNS TO THE DISPUTE FOR THE GENERAL LEADERSHIP OF **BROADBAND, WITH A VERY STRONG COMPETITIVE POSITION**

Oi is at the forefront of the Fiber market. Adding 17% more customers than all other carriers combined...

#### FTTH NET ADDS - LAST 12 MONTHS.

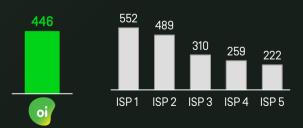
yoy, thousand



...putting into perspective, Oi is adding per quarter the equivalent to a customer base of a top 3 ISP...

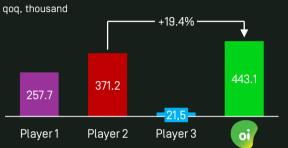
#### OI FIBER NET ADDS TOP 5 ISPS FIBER CUSTOMER [3Q20, thousand]

BASE (3Q20, thousand)



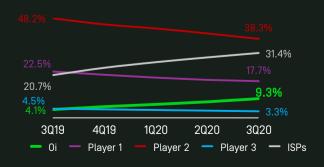
... paving the way for leadership in overall ultrabroadband market...

#### 3020 UBB\* NET ADDS - ALL TECHNOLOGIES



...as a result, Oi was the only major operator to grow UBB\* market share in 2020.

#### **UBB MARKET SHARE - ALL TECNOLOGIES**

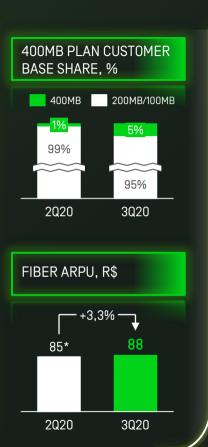


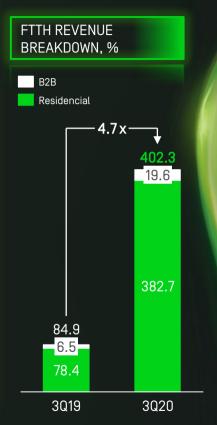


Source: Anatel and public information provided by the companies \*UBB = Ultra Broad Band, speeds above 34Mbps

#### FIBER REVENUES INCREASED ALMOST 5 TIMES IN 1 YEAR





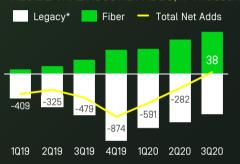




### RESIDENTIAL RETURNS TO SEQUENTIAL GROWTH FOR THE FIRST TIME IN 11 QUARTERS

Residential total net adds have become positive and Fiber already represents 40% of total broadband customer base

#### RESIDENTIAL RGUs NET ADDS. # Thousand

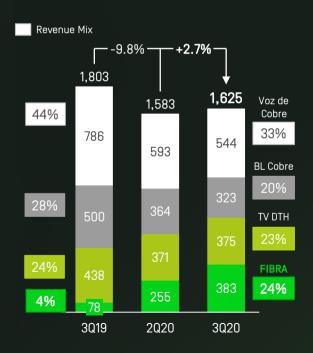


#### BROADBAND CUSTOMER BASE MIX. %



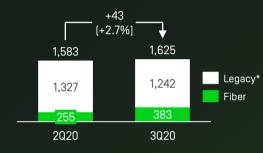
In one year, Fiber revenues increased from 4% to 24% share of Residential revenues, and is poised to become the largest component of residential revenues soon

#### RESIDENTIAL REVENUES, R\$ Million



For the 1st time in 3 years, Residential revenues increased QoQ. Annualized Fiber revenues at end of Q3 had already reached close to R\$ 1.7 billion

#### RESIDENTIAL, R\$ Million



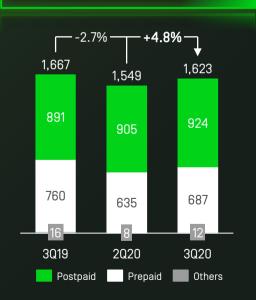
#### FIBER REVENUE ACCELERATION



#### MOBILITY REVENUES RESUMED SEQUENTIAL GROWTH, WITH

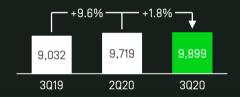
#### POSTPAID RESILIENCE AND FAST RECOVERY IN PREPAID

#### CUSTOMER REVENUES MOBILE, R\$ Million



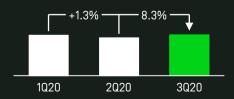
#### POSTPAID CUSTOMER BASE, # Thousand

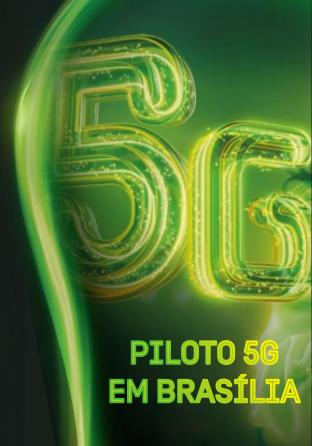
Even impacted by the closing of stores, postpaid managed to grow the customer base, with increased sales through digital channels.



#### PREPAID TOPUPS. # Thousand

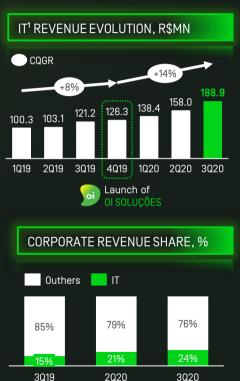
Prepaid shows signs of full recovery, with topups exceeding the volumes of 1Q20, when confinement had not yet started.

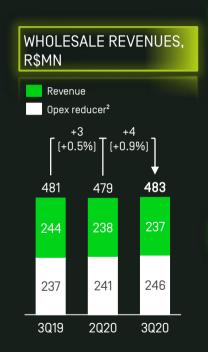


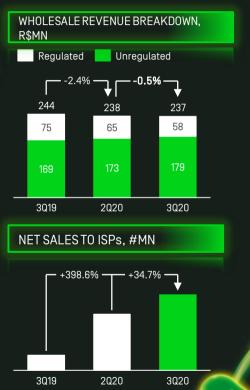


## B2B WITH SEQUENTIAL REVENUE GROWTH FOCUSED ON IT SERVICES. WHOLESALE STABILIZING REVENUE, WITH RECOVERY OF UNREGULATED.



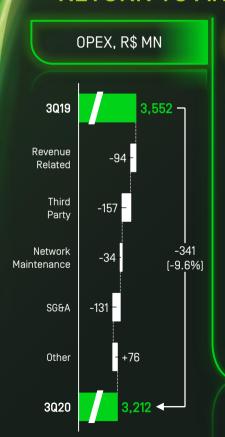






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## FOCUS ON SIMPLIFICATION, EFFICIENCY AND DIGITAL TRANSFORMATION, GENERATING GREATER REDUCTIONS IN OPEX AND RETURN TO ANNUAL EBITDA GROWTH



DIGITAL FIRST
85% of the interactions
with clients through digital channels.
12% share of digital channels in the
recovery of debts over 90 days after 2
months of operation.

R\$ 136M in savings in 9M20 with Front Office and Back Office optimization due to robotization and automation of processes and customer care expansion through digital channels.



A detailed revision of the structure and processes and the implementation of centralized automations initiatives.

Readjustment of the organizational structure with an approximately 15% reduction of the workforce and estimated savings in 12 months of R\$ 260 M.

634k accesses to our JOICE September

45% yoy increase in the usage of Minha 0i App

A LIGHT, AGILE and DIGITAL Company, focused on

the future

#### FOCUS ON EFFICIENCY

Legacy deceleration with Opex reduction due to:

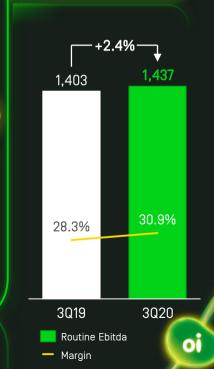
- ✓ Virtual shutdown in legacy portfolio sales.
- ✓ Reduced number of legacy stations [De-averaging]..
- Migration from old copper networks to fiber.
- Productivity improvement in field activities (installation, repair and maintenance).

#### **OPERATIONAL EXCELLENCE**

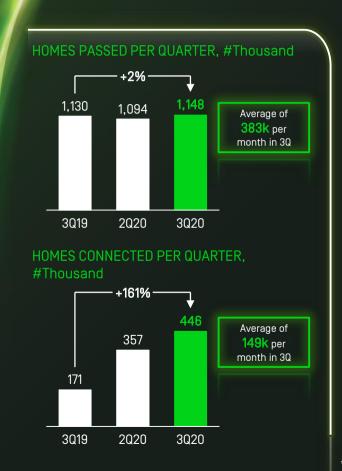
Operational excellence and logistic optimization, always approaching the technology evolution.

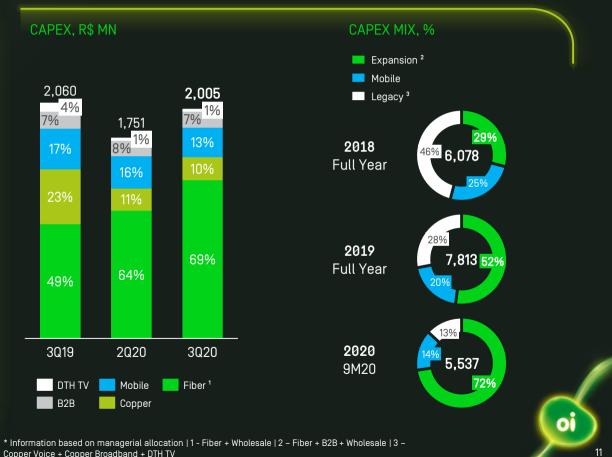


#### ROUTINE EBITDA R\$ MN

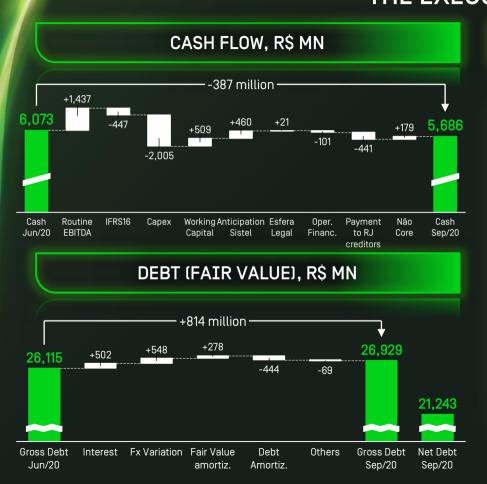


## CAPEX ALLOCATION PROFILE CONTINUES TO EVOLVE IN COMPLETE ALIGNMENT WITH THE FIBER STRATEGY





### CONTROL OF CASH CONSUMPTION AND FINANCING OPTIONS FOR THE EXECUTION OF THE TRANSFORMATION PLAN



#### SUMMARY OF JR AMENDMENT APPROVED

#### SALE OF UPI'S: MINIMUN OF R\$27 BILLION IN ADDITIONAL RESOURCES

- ✓ Towers: R\$ 1,067 Mn [Judicial competitive process concluded Nov 26]
- ✓ Data Centers: R\$ 325 Mn [Judicial competitive process concluded Nov 26]
- ✓ Mobile: R\$ 16.5 Bn (Judicial competitive process concluded Dez 14)
- ✓ InfraCo: R\$ 6.5 Bn minimum cash + R\$ 2.4 Bn debt with 0i
- ✓ TVCo: R\$ 20 Mn minimum cash

#### DEBT PREPAYMENT: DELEVARAGING THE COMPANY

- Bridge loan and BNDES Payment of the entire value in advance, using resources from the sale of Mobile Asset UPI
- Local Banks And ECAs Advance credits liquidation, with a prepayment discount of 55% of the face value, in up to 3 installments [2022-24], conditioned to the sales of the Mobile UPI an InfraCo UPI participation.

#### FUNDING OPTIONALITIES: FUNDING TRANSITION

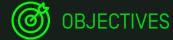
- Partial anticipation of resources from UPI Mobile sale in an amount of up to R\$ 5Bn;
- Other Financing:
  - o R\$ 2Bn (with flexibility for offering guarantees) and
  - R\$ 2Bn (without flexibility to offer additional guaranties);

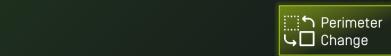
Flexibility for additional funds guaranteed by InfraCo UPI shares

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#### **EXECUTION OF 15 TRANSFORMATION PROGRAMS**











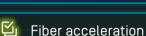


- Data Center and Towers UPIs sale
- 2 TV UPI sale
- Mobile Assets UPI sale
- 4 InfraCo sale
- 5 Legal entities structure simplification
- 6 InfraCo design and creation
- 7) Transformation of New 0i
- 8 Digital transformation
- 9 Organizational transformation
- 10 Regulatory agenda
- 11 Drastic Cost Out
- 12 Legacy De-average
- 13 Procurement review
- 14 Short-term financing
- Business execution management

- UPIs M&A
- Corporate

  Restructuring
- Scope simplification
- Carve-Outs
- Design of the new operational models of Infra Co and New Oi
- Construction of new entities

- Operational efficiency
- Legacy phase out (services, processes, systems)
- Short-term financing



- Mobile operation

  Management
- Customer base
  Retention
- Drive revenue mix

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## THE EXPECTED TIMELINE POINTS TO A COMPLETE TRANSITION BY THE END OF 2021

SEP/0CT20	NOV 20	DEC 20	1Q 21	3Q 21	4Q 21	OCT 21
Holding of the General Creditors Meeting  Confirmation of the GCM by Judicial Court	Competitive Bidding Process for UPI Towers and UPI Data Center	Competitive Bidding Process for UPI Mobile Assets  Closing of UPI Towers and UPI Data Center	Infra Co and TV Co UPIs auctions	Alienação UPI InfraCo	Closing of UPI Mobile Assets Closing of UPI TV Co	Encerramento da RJ

## AT THE END OF THE TRANSFORMATION PROCESS, OI WILL HAVE TWO STRONG PILLARS WITH CLEAR AND DISTINCTIVE VALUE PROPOSITIONS





INDEPENDENT, COMPLEMENTARY COMPANIES THAT DO NOT COMPETE WITH NON-EXCLUSIVE AND NON DISCRIMINATORY BUSINESS RELATIONSHIPS





The largest Telecom infraCo in the country massifying optical fiber, enabling broadband, 5G and business services.



- Most comprehensive telecom infrastructure in the country
- High quality and performance
- Digital and automated processes enabling efficient and frictionless customer relationship
- Complete and modular portfolio of services to meet different sizes and types of carriers
- Neutral commercial treatment with competitive conditions







Low latency



Broad range of solutions



High level of security



Operational efficiency

**Integrated technology and digital services platform** that helps people and companies transform their lives and businesses.



- Customer base as the main asset
- Modular portfolio of products and services marketed in plug-in logic [Market place]
- High level of digitization and use of Al
- Focus on customer experience and differentiation by solving Retail, SMEs and Corporate customer pains (high NPS)
- Differentiation and value creation through an ecosystem of partnerships













INFRA CO: NEUTRAL NETWORK PLAYER ENABLING ALL TYPES OF CONNECTIVITY SERVICES, BASED ON EXTENSIVE FIBER NETWORK

CLIENT CO: DIGITAL EXPERIENCES COMPANY LEVERAGING ON CORE TELECOM SERVICES STRATEGY

#### CONCLUSION

- OI CONTINUES TO SUCCESSFULLY STABILIZE AND IMPROVE ITS OPERATIONS, REDEFINE ITS STRATEGIC MODEL AND DELIVER A STRONG ACCELERATION OF ITS FIBER OPTICS PLAN
- THE APPROVAL OF THE JR PLAN AMENDMENT IN SEPTEMBER'S GCM WAS A FIRM VALIDATION OF OUR AMBITIOUS MODEL TO ACCELERATE GROWTH, ENABLE THE CREATION OF THE LARGEST INFRASTRUCTURE COMPANY IN BRAZIL AND BRING BACK OF TO LONG TERM SUSTAINABILITY.
- STRUCTURAL SEPARATION MODEL ALLOWS FOR CONCILIATING STRONG GROWTH AND FINANCIAL SUSTAINABILITY FOR OI AND INFRA CO
- PLAN AMENDMENT ALSO ALLOWS FOR A SIGNIFICANT INJECTION OF RESOURCES INTO THE COMPANY, THROUGH THE SALE OF THE DESIGNATED UPIS, HELPING SECURE BOTH INVESTMENT FOR THE LONG RUN AND A CRITICAL REDUCTIONOF THE COMPANY'S LONG TERM DEBT
- TRANSFORMATION CONTINUES TO BE RELENTLESSLY PURSUED THROUGH INTEGRADED EXECUTION PROGRAMS
- THE MANAGEMENT TEAM AND THE BOARD OF DIRECTORS CONTINUE FULLY COMMITTED TO EXECUTING THE NEW STRATEGIC MODEL WITH RIGOR AND SPEED.